

Social Services and HealthOlder people's services

KST 1.2	Support more people in their own homes whilst retaining the current low rate of admission to residential care and reducing delayed discharge from hospitals.						
	Q4 comment Despite continuing difficulties, the number of people offered intensive support has continued to rise, the rates of admission to residential care has been maintained and we are now very close to a costed and mutually agreed plan to reduce delayed discharges						
Performance Measure				Qtr 1	Qtr 2	Qtr 3	Qtr 4
1.2b Total number of people supported to live at home increased by 5% by 31/03/05 from the 31/03/04 baseline.				G	A	A	R
Q4 comment							
Q4 is 9,915. (The baseline for 2003/04 is 11078). Due to financial pressures as reported in Q3 it has not been possible to sustain the planned rates of growth.							

Performance Measure				Qtr 1	Qtr 2	Qtr 3	Qtr 4
1.2d Agree, by 31/5/04, a joint target with Health for decreasing the number of Delayed Discharges. (PAF D41)				R	A	A	R
Q4 comment							
Performance against PAF D41 shows a slight improvement on 2003/04 but Delayed Transfers of Care remain high despite further additional investment from the County Council and PCTs. The situation is unlikely to improve until the additional NHS investment in community based services (identified in the Audit Commission review) has been implemented.							

Physical Disability

KST 2.1	Develop a range of flexible and responsive services to support people in their own homes and encourage individual choice.						
	Q4 comment for KST Although we have to report a figure of 5.0, this is a bottom line, as we are clear that there are data problems, which are currently being investigated. It is highly likely that we will be able to report a final figure to CSCI that will be closer to the target. Our performance on Direct Payments has exceeded expectations.						
Performance Measure				Qtr 1	Qtr 2	Qtr 3	Qtr 4
2.1a Increase the number of adults with physical disabilities helped to live at home aged 18-64 (% per 1,000 population) from 4.7 in 2003/04 to 5.2 in 2004/05. PAF C29				G	G	A	R

Q4 comment	% Achievement for the year: 60%
PAF C29 = 5.0 There has been progress towards the target but it has not been not fully achieved	

KST 2.2	Build improved partnerships with Health, Housing, and the Independent and Voluntary Sector.					
	<p>Q4 comment for KST</p> <p>The ICES project has been successfully completed, demonstrating our ability to set up and manage joint services. However, we have been unable to meet all our targets in this area, as the wider issues of integrating services with the NHS within the County have prevented this.</p>					
Performance Measure			Qtr 1	Qtr 2	Qtr 3	Qtr 4
2.2a An agreed model for delivering integrated occupational therapy services with Health and Housing operational.			G	G	G	R
Q4 comment			% Achievement for the year: 15%			
Discussions continue in line with local integration developments. This development has, of necessity, been delayed due the wider strategic problems we face in delivering integrated services with the NHS.						

Learning Disability

KST 4.1	Reduce the use of residential care and increase support at home.					
	<p>Q4 comment for KST</p> <p>Our failure to meet the PAF target is in large measure down to data problems in this area. If these cannot be resolved in the short term, we will undertake a manual casefile audit. It is clear that we are currently understating performance, and this will be resolved.</p>					
Performance Measure			Qtr 1	Qtr 2	Qtr 3	Qtr 4
4.1a Increase the number of adults with learning disabilities helped to live at home, from 2.1 (per 1,000 population aged 18-64) in 2003/04 to 2.3 in 2004/05. (PAF C30)			G	G	A	R
Q4 comment						
Q3 Performance is 1.9. Whilst only a small reduction in residential numbers has been achieved within the year, increased numbers of transition cases and increasing life expectancy of people with learning disabilities has increased the level of demand for residential care. This is despite significant investment in community support & new housing options.						